**Mighty Kidz Services, LLC Refund Policy for Vendors**

Thank you for doing business with Mighty Kidz Services, LLC!

We offer refund and/or exchange within the first 30 days of your purchase, if 30 days have passed since your purchase, you will not be offered a refund and/or exchange of any kind.

**Eligibility for Refunds and Exchanges**

* Your item must be unused and in the same condition that you received it.
* To complete your return, we require a receipt or proof of purchase.
* If the item in question was marked as a gift when purchased and shipped directly to you, you will receive a gift credit for the value of your return.

**Exchanges** *(if applicable)*

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at [mightykidz@mksempower.com](mailto:mightykidz@mksempower.com) and send your item to: 300 Rice Meadow Way, Columbia, SC 29229

**Partial refunds are granted** *(if applicable)*

* Any item not in its original condition, is damaged or missing parts for reasons not due to our error.
* Any item that is returned more than 30 days after delivery.

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

**Late or missing refunds**

* If you have not received a refund yet, first check your bank account again. Then contact your credit card company, it may take some time before your refund is officially posted.
* If you have done all of this and you still have not received your refund yet, please contact us at ([mightykidz@mksempower.com](mailto:mightykidz@mksempower.com))

**MKS does not have a shipping policy.**

**Cancellation Policy**

Please notify us immediately but not less than four hours before session is scheduled to start.  We can be notified by calling (803) 866-543.

* Cancellations made less than four hours in advance will incur a fee for expenses incurred.  This same penalty will apply if our service provider cannot access the property, is turned away, or the client is absent or unavailable.
* Mighty Kidz Services, LLC reserves the right to cancel an appointment. Should such a cancellation occur within 48 hours before the appointment time, a new appointment will be scheduled without any additional fees, subject to availability.